

## **QUALITY POLICY**

### **Introduction**

The Outsideology Quality Policy applies to all operations at the office, workshop and on all project sites.

By signing this Quality Policy, the Managing Director gives approval to the Quality Management System described in the Integrated Management System Manual and in supporting Company Processes.

Outsideology Limited is committed to providing products and services of the highest quality in all respects, as embodied by our brand values.

This Quality Policy is evaluated as part of the overall review of the Quality Management System to ensure its stated objectives are met.

### **Objectives & Principles**

The objectives and principles of the Quality Policy are:

- To establish and maintain a Quality Management System which satisfies the requirements of ISO 9001:2015, all applicable statutory and regulatory requirements, industry best practice and any other client-specific requirements.
- To consistently provide products and services in a manner which will satisfy Client requirements in all respects.
- To implement appropriate actions to address any risks and opportunities associated with internal / external issues, and to meet the needs and expectations of interested parties.
- To ensure all Company personnel are fully competent to carry out their assigned task.
- To strive to continually improve our services provided to Clients, through the use of this Quality Policy, quality objectives, performance evaluation including audit results, corrective actions and at Management Review.
- To establish annual quality objectives at strategic and operational levels within the Company, that will be measured and reported upon at the management review meeting.
- To maintain documented information as objective evidence to demonstrate compliance with the Quality Management System.
- To control & continually monitor all projects undertaken.
- To comply as a minimum with all applicable statutory and regulatory requirements.
- To review the Quality Management System at planned intervals to ensure it is effective and achieving the stated quality policy.

### **Responsibility**

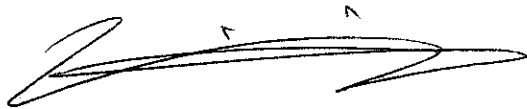
The Directors are fully committed to the above and actively encourage a similar commitment by personnel at all levels of the Company.

### **Communication**

This Quality Policy is communicated to all employees and contractors. A copy is published on the internal company Sharepoint and is available in site folders.

All employees are encouraged to read it and communicate any queries to the Managing Director.

Signed:

A handwritten signature in black ink, appearing to read 'Neil D Phillipson', written over a horizontal line.

Neil D Phillipson  
Managing Director

20 July 2022